

# **Service Manual**

For



## **Rooftop RV Air Conditioner**





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## Warning & Safety Statement

Only trained and fully qualified technicians should test, repair or adjust vehicle refrigeration equipment. Even something as "simple" as tightening a belt can put the uniformed individual at serious personal risk.

## **Personal Protective Gear**

When working on and around transport refrigeration units, it's important to wear protective clothing. It's important to protect yourself from battery acid,



hot coolant, refrigerant s, refrigerant oils, flying dirt. debris, and noise.

## **High Voltage**



When working on all-electric units you may be exposed to high voltage. To work safely on this equipment, you MUST fully understand and follow safe electrical work practices.

### **Toxic Gas**



Refrigerants in the presence of an open flame produce toxic gases. These gases are severe respiratory irritants capable of causing death. Use caution when working with refrigerant in a closed

or confined area with a limited air supply such as a trailer, container or hold of a ship. Refrigerant displaces air and can cause death due to suffocation.

## Frostbite

Liquid refrigerant in contact with your skin will cause severe injury. Always wear eye protection and protective clothing and use extreme care when opening valves and removing caps, gauges, refrigerant lines, etc.

## May Start Automatically



All-Electric units have an auto-start feature that may start the system without warning. Keep all service doors closed and guards in place when not working on the unit. Place the unit ON/OFF switch in

the OFF position and disconnect the negative battery cable before working on or near components that rotate during normal operation.

## **Hot Surfaces**



The compressor discharge manifold, engine exhaust system, and other unit components may be extremely hot. These surfaces can cause severe bums.

## Ventilation

Soldering may produce harmful gases. Make sure the area is well ventilated when soldering.



## Rotating Fan



Use extreme caution when



AJ<sup>02</sup> -

Units should be switched OFF before working on or near fans. belts and pulleys.

## Steam

Removing or loosening the radiator cap of a unit that is at or above operating temperature may cause severe burns due to violent



hot water and steam emissions. Allow the cooling system to cool before loosening or removing the radiator cap or any other cooling system components.

## Additional Safety Tips

Observe your shop's lock-out *I* tag-out requirements. Truck ignition keys must be secured and the wheels chocked.

- Use extreme caution when working on ladders and work platforms. Use ladders and/or overhead harnesses in the manner prescribed by the manufacturer of these products.
- Do not wear a wrist watch, rings, or other jewelry while working on or around equipment. These items may catch on equipment or conduct dangerous electrical current that may result in severe personal injury or death.

- Never apply heat to pressurized containers or pressurized refrigerant lines.
- Observe all safety placards on the unit and caution statements in unit documentation.
- Never operate the unit with the discharge service valve front-seated (closed).
- Be sure gauge manifold hoses are in good condition. Never let them contact belts, fans, pulleys or hot surfaces.
- Be sure all mounting bolts are the correct length for the application and are securely tightened.
- Refrigeration oil can damage eyes and cause skin irritation. Avoid prolonged contact with the skin or clothing.
- Refrigerants and refrigerant oils may be flammable or explosive under certain conditions. Use care when using any type of ignition source near refrigerant lines and components.
- Never unsolder tubing or components on a sealed and pressurized system. Always verify the refrigerant has been removed from the portion of the system being repaired. Check that service valves are mid-seated and uncapped to allow rising pressure to vent.



## **Cool Mode Operation**

- 1. Select "COOL" mode to turn on air conditioning.
- 2. Set desired temperature on control panel.
- 3. Select desired blower speed with slide bar on control panel.
- 4. Auto mode when selected will select a fan speed depending upon the difference between the set temperature and ambient room temperature. Will control the temperature within  $\pm 2^{\circ}$  of set point.

### Maintenance

Return Air Filter Cleaning (FIGURE #1):

- 1. Turn system off.
- 2. Turn knobs counter-clockwise <sup>1</sup>/<sub>4</sub> of turn to remove intake grill and filter.
- 3. Remove dirt and dust from filter with vacuum and wash filter with soap and water. Filter should be cleaned once a month during normal conditions and daily or weekly if conditions are warranted.

Note: Never run the air conditioner without the return air filter. Running the air conditioner without a filter may allow the evaporator coil to be plugged with dirt which will affect the performance of the air conditioner.



**Condenser Coil Cleaning:** It is recommended that you clean the condenser and fins every year with soapy or non-acid coil cleaning liquid in normal conditions or more frequently in extreme conditions to maintain the efficiency of your RV air conditioner. Eventually, if not cleaned properly the condenser fins may become clogged with dirt and dust. **Do not use high pressure water or steam to clean condenser** 



## **TROUBLESHOOTING CHART**

Symptom	Probable Solution
UNIT WILL NOT TURN ON	<ol> <li>Make sure vehicles master switch is on.</li> <li>Check to make sure connections are tight at POS and GROUND studs at evaporator base.</li> <li>Check for 12 volts at POS stud and ground at GROUND studs on evaporator base.</li> </ol>
EVAPORATOR BLOWER INOP	<ol> <li>Make sure control panel is ON and calling for a desired fan speed.</li> <li>Check for blown 5 AMP fuse and 20 AMP blower fuse (FIGURE #2) behind return air filter.</li> <li>Check for 12 volts and ground at studs on evaporator base.</li> <li>Check harnesses to ensure wires going in and out of connectors match and are inserted into connectors correctly.</li> <li>Check to make sure connectors are plugged into mating connectors correctly.</li> <li>Contact ProAir for service options.</li> </ol>
UNIT NOT COOLING, CONDENSER FAN AND COMPRESSOR <u>NOT</u> RUNNING	<ol> <li>Check to make sure control panel is in COOL mode.</li> <li>Set desired thermostat temperature on controller below inside ambient temperature.</li> <li>Check for blown 20 AMP condenser fuse (FIGURE #2) behind return air filter.</li> <li>Check harnesses to ensure wires going in and out of connectors match and are inserted into connectors correctly.</li> <li>Check to make sure connectors are plugged into mating connectors correctly.</li> <li>Contact ProAir for service options.</li> </ol>
UNIT NOT COOLING, CONDENSER FAN RUNNING, COMPRESSOR <u>NOT</u> RUNNING	<ol> <li>Check for blown 5 AMP fuse (FIGURE #2) behind return air filter.</li> <li>Check harnesses to ensure wires going in and out of connectors match and are inserted into connectors correctly.</li> <li>Check to make sure connectors are plugged into mating connectors correctly.</li> <li>Contact ProAir for service options.</li> </ol>











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#### PRODUCT: 12v Rooftop RV Operation & Service Manual RELEASE DATE: 1/4/19 REVISION DATE: 1/4/19, Rev. A PART NUMBER: 09 000 545

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## Warranty Registration

Warranty registration for new product is available on our website or by telephone.

Web address: <u>ww.proairllc.com</u> Click on owner registration icon.

Phone: 1-574-264-5494 and ask for Customer Service



## Warranty Procedures

1. Prior to starting warranty work, the repair facility must contact ProAir by calling 574 264 5494 or 800 338 8544, asking for the customer service department or by faxing the Warranty Checklist. **See ProAir Checklist on page 14**. The following information is required: ProAir serial number and model number, vehicle identification number (VIN), mileage, retail purchase date, and retail customer's name. The ProAir serial number label (FIGURE #3) is located on the backside of the rooftop unit main plate and is visible when removing the filter from the plenum. This information is very helpful when requesting warranty parts or technical assistance.

2. Describe the problem or type of warranty repair needed. Our customer service specialists are trained on ProAir's products and can assist you in diagnosing the problem.

3. If parts are required, ProAir reserves the right to supply any and all warranty parts.

4. All warranty parts are shipped on a memo (no-charge) billing and are sent the same day if possible. An authorization number accompanies the replacement parts. Also noted on the memo billing is our labor allowance for the repair; labor allowances are based on ProAir's flat-rate standards multiplied by the repair facility's standard retail labor rate. All defective parts shall be returned to ProAir; shipping charges—by the most economical method—may be added to the cost of the repair. **No warranty claims will be paid without the return of defective parts.** 

5. Warranty claims submitted to ProAir must include the following: ProAir authorization number, **ProAir serial number**, vehicle identification number, mileage, and authorized labor amount. ProAir does not pay tax or miscellaneous shop supplies. **All claims must be submitted within 30 days of the date of repair, and all parts must be returned in order to receive payment on these warranty claims.** 

6. ProAir reserves the right to deny any claims without the proper documentation or claims that were for improper repairs. Service management is responsible for implementing controls to eliminate improper or unnecessary repairs and providing accurate information on the claims. This includes a complete and clear description of the vehicle's concern and required repairs.





## Warranty Checklist

In an effort to expedite customer claims, ProAir requests you have the following information available when calling. Alternatively, if more convenient, you may fax the completed document to ProAir Customer Service at 574-970-0092 before calling. Haslet - Fax# 817 636 5703 York - Fax# 717 767 3658

Last eight of VIN	
Year, Make, and Model of Vehicle	
Customer or End-User Name	
Conversion Company	
ProAir Unit Model #	
ProAir Unit Serial #	
Vehicle In-Service Date	
Vehicle Mileage	
Labor Rate	
Repair Facility Address	
Contact Name and Number	
Complaint	
Cause and Correction	

#### ProAir

Doug Stringfellow – <u>dougs@proairllc.com</u> ext. 119 Victoria – <u>vfrederick@proairllc.com</u> ext. 118 Ron – <u>reggeman@proairllc.com</u> ext. 152 2900 County Road 6 W Elkhart, Indiana 46514 574 264 5494 800 338 8544 Kyle Lucas – <u>kyleL@actusa.us.com</u> 717 Willow Springs Lane York, PA 717 301 5019

Kris Culver – <u>kris@busair.com</u> 6630 E. Hwy 114 Rhome, TX 817 636 2308

Updated 13 February 2008.

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